

Roll No.

BBA-205(N)

**B. B. A. (Second Semester)
EXAMINATION, May, 2017**

(New Course)

Paper Fifth

ORGANIZATIONAL BEHAVIOUR

Time : Three Hours] [Maximum Marks : 70

Note : Section A is compulsory carrying 3 marks each.
Attempt any *two* from Section B and C each
carrying 10 marks per question.

Inst : The candidates are required to answer only in
serial order. If there are many parts of a question,
answer them in continuation.

Section—A

(Short Answer Type Questions)

Note : Attempt all questions with maximum 100 words.

1. (A) Why knowledge of OB is essential for manager ?
- (B) Discuss the challenges in OB in present scenario.
- (C) Describe the factors influencing individual behavior.
- (D) Define Personality.
- (E) Define Vroom's Expectancy theory.

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- (F) What is interpersonal behavior in an organization ?
- (G) Describe Transaction Analysis.
- (H) Differentiate between team and group.
- (I) Describe reasons of conflict in an Organization.
- (J) Please describe the resistance to change in an organization.

Section—B

(Long Answer Type Questions)

Note : Attempt any *two* with limit of 400 words.

- 2. Describe the power, its importance and types of power in an organization.
- 3. Define group behavior, factors influencing group behavior and techniques to handle group behavior.
- 4. Define importance and theory of leadership.
- 5. Define motivation and two theories of motivation.

Section—C

(Long Answer Type Questions)

Note : Attempt any *two* with limit of 400 words.

- 6. Discuss the impact of globalization and diversity on OB.
- 7. Describe the need of organization structure and type of organization structure.
- 8. Define quality of work life and measures to develop it.
- 9. Define group and explain the type of groups.